



**November 26, 2021**

**Dear Valued Customer,**

**The recent weather related situation has introduced a number of challenges with getting product to and from British Columbia and we would like to thank you for your patience and understanding.**

**Road congestion and highway closures have caused a re-routing of our equipment, leading to extra miles and additional time in transit. Accordingly, we find it necessary to implement the following temporary surcharge, effective November 22, 2021:**

**An additional \$3.00 per c/wt. will be applied to all ground shipments greater than 300lbs traveling into, or out of, British Columbia until further notice. This will appear on your invoice as a B.C. surcharge.**

**Our priority remains to deliver your shipments with limited delay with temperature protection.**

**Thank you for understanding.**

**Sincerely,**

**Bryan McMahon  
Vice President**