



February 1, 2021

Dear Valued Customer,

As you may be aware, NAV CANADA had announced an increase in service charges effective September 1, 2020. NAV CANADA advised that this increase was necessary due to a severe drop in aviation activity in Canada due to the effects of COVID-19 and the need to cover required infrastructure costs.

NAV CANADA further advised that this increase, applicable to all airlines, will average 29.5% to current rate levels for the continued provision of Navigation terminal and enroute service fees.

Despite our industry objections to this increase during the consultation period, NAV CANADA decided to proceed with implementing the proposed revisions.

In order to recover these increased fees on a cost recovery basis, we will be implementing a surcharge effective March 1, 2021 to all customers of 4.8% on all current air cargo rates net of fuel and Pilot Fatigue surcharges.

Thank you for your understanding and we appreciate your continued support.

Sincerely,

ATS Healthcare